

How to Install FINESTRA v2022.2.32

July 2022

Before You Begin

- This upgrade may take up to 30 minutes to install. We recommend you do the upgrade outside of store hours
- This upgrade must be run on your Server, Host Till or Host Workstation
- You must exit out of Finestra on all Cash Registers and Workstations before you begin the upgrade. You must stay logged out until the update completes

Upgrade Procedures

Step 1 - Exit Finestra

• Before you begin, exit Finestra on all Cash Registers and Workstations

Step 2 - Update Finestra

 On your Host Computer, [Double-click] the This PC or Computer icon or
U of alightube Enddering in the Tool Date

[Left-click] the Folder icon in the Task Bar

2. Browse to D:\PSI\Mpos\Releases or Browse to R:\Mpos\Releases

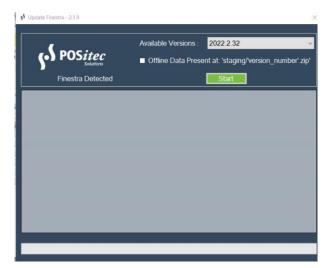


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File Home Shar	e View Application Tools			
÷ → * ↑ 📙 « D	lata (D:) → PSI → Mpos → Relea	se v Ö 🔎 Search	Release	
🖈 Quick access	Name	Date modified	Туре	Size
	😨 EmailTill	2020-08-06 5:45 AM	Application	523 KB
Desktop 📌	UpdateFinestra	2020-12-08 11:52 AM	Application	94 KB
Downloads #				
🗄 Documents 🛛 🖈				
📰 Pictures 🛛 🖈				
Music				
📑 Videos				
lene OneDrive				
💻 This PC				
🔿 Network				

3. **[Double-click]** the UpdateFinestra program, then at the *"User Account Control"* prompt, select **[Yes]**

User Account Control : Do you want to allow this app from an unknown publisher to make changes to your device?					
UpdateFinestra.exe Publisher: Unknown File origin: Hard drive on this computer Show more details					
Yes No]				

4. Confirm the Available Versions field is set to 2022.2.32 the select [Start]



5. The Release Version will confirm when it's complete.



Troubleshooting

If the system is unable to complete the upgrade for any reason, it will automatically roll itself back and you will see a prompt to contact POSitec Customer Support.

- You are still able to operate your system completely!
- Email <u>Support@POSitec.com</u> or call **1.800.667.4605** on the next business day

POSitec Customer Support will determine the cause of the issue and correct it so you can proceed with the upgrade.

Release notes for **FINESTRA v.2022.2.32** can be found at:

www.positec.com/POSitec Portal/Release Versions