

# How to Install FINESTRA v2022.3.52 (or higher)

October 2022

## **Before You Begin**

- This upgrade may take up to 30 minutes to install. We recommend you do the upgrade outside of store hours
- This upgrade must be run on your Server, Host Till or Host Workstation
- You must exit out of Finestra on all Cash Registers and Workstations before you begin the upgrade. You must stay logged out until the update completes

## **Upgrade Procedures**

#### <u> Step 1 - Exit Finestra</u>

• Before you begin, exit Finestra on all Cash Registers and Workstations

#### Step 2 - Update Finestra

1. On your Host Computer, **[Double-click]** the This PC or Computer icon or

[Left-click] the Folder icon in the Task Bar

2. Browse to D:\PSI\Mpos\Releases or

Browse to R:\Mpos\Releases



🖸 📙 🖛 I	Manage	Release		- 🗆
File Home Share	View Application Tools	_		
← → 丶 ↑ 📙 « Data	a (D:) > PSI > Mpos > Release	✓ ひ	elease	
10.11	Name	Date modified	Туре	Size
Quick access	🖑 EmailTill	2020-08-06 5:45 AM	Application	523 KB
Desktop 🖈	📑 UpdateFinestra	2020-12-08 11:52 AM	Application	94 KB
Downloads #				
Documents *				
E Pictures 🖈				
Music				
📑 Videos				
lene OneDrive				
💻 This PC				

3. **[Double-click]** the UpdateFinestra program, then at the *"User Account Control"* prompt, select **[Yes]** 

User Account Control Do you want to allow this app from an unknown publisher to make changes to your device?				
UpdateFinestra.exe Publisher: Unknown File origin: Hard drive on this computer Show more details				
Yes No				

4. Confirm the Available Versions field is set to 2022.3.52 then select [Start]





5. The Release Version will confirm when it's complete.

### **Troubleshooting**

If the system is unable to complete the upgrade for any reason, it will automatically roll itself back and you will see a prompt to contact POSitec Customer Support.

- You are still able to operate your system completely!
- Email <u>Support@POSitec.com</u> or call **1.800.667.4605** on the next business day

POSitec Customer Support will determine the cause of the issue and correct it so you can proceed with the upgrade.

Release notes for **FINESTRA v.2022.3** can be found at:

www.positec.com/POSitec Portal/Release Versions